

InEight Cloud Platform

Client Applications Installation

User Guide



Changelog

This changelog contains only significant or other notable changes to the document revision. Editorial or minor changes that do not affect the context of the document are not included in the changelog.

Rev	Date	Description
1.0	23-SEPT-2026	Initial release

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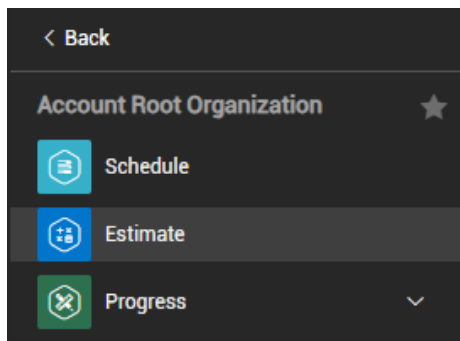
InEight Estimate

Installation Steps

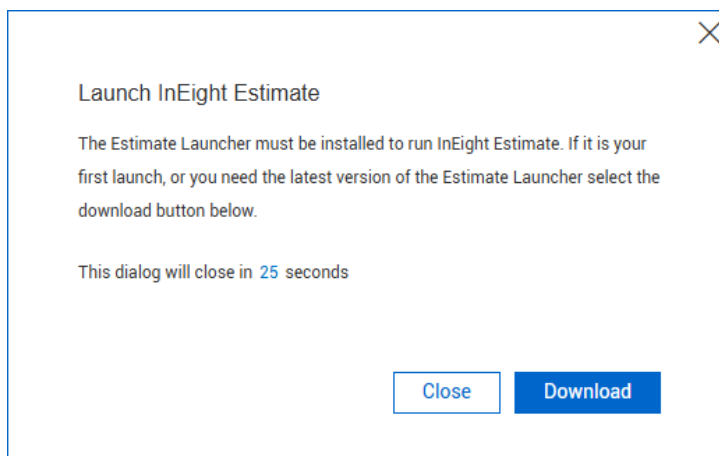
The Estimate Launcher can be installed and run without local admin permissions.

Download and install Estimate Launcher

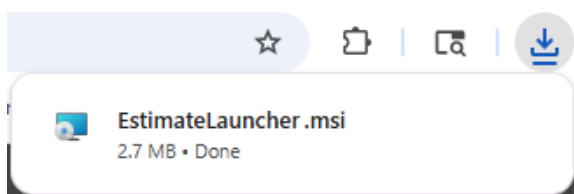
1. From the Landing page, open the **Main Menu**, and then select the root organization.
2. Select **Estimate** from the list of applications.



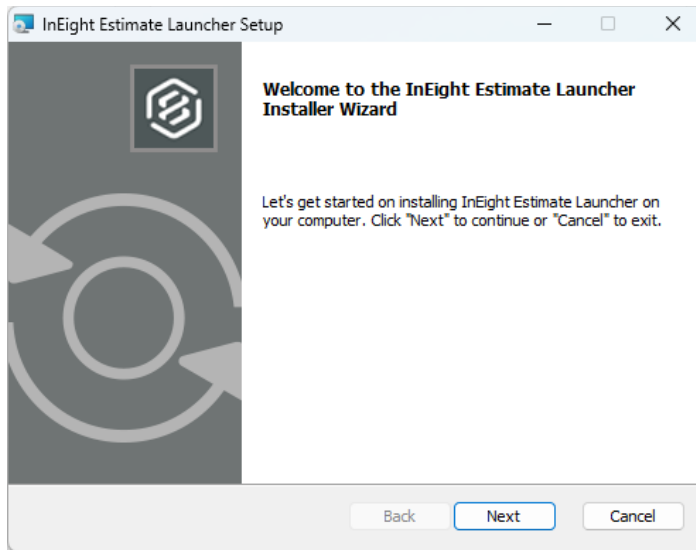
3. In the Launch InEight Estimate dialog box, click the **Download** button.



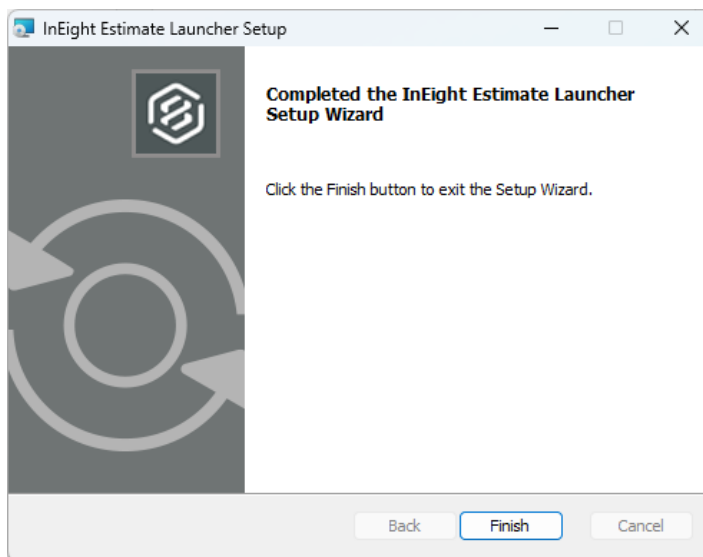
4. After the download is completed, select the **EstimateLauncher.msi** file to start the installation.



- Click **Next**.

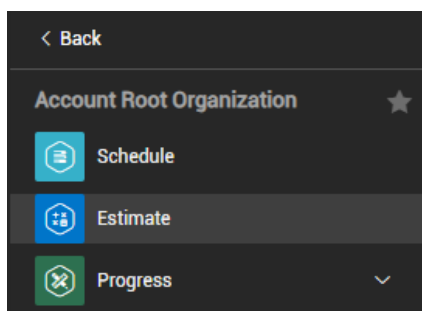


- After the installation is completed, click **Finish**.

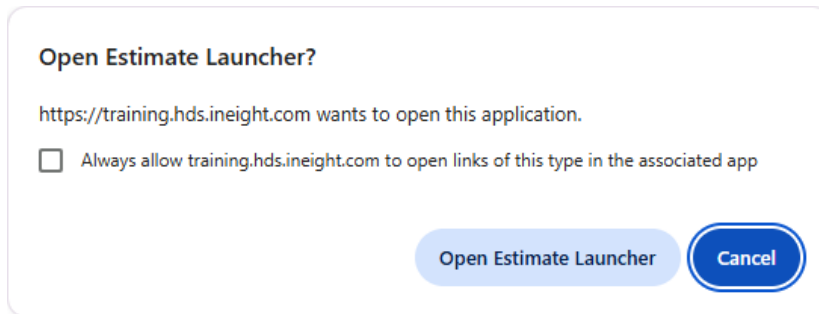


Launch the Estimate Client

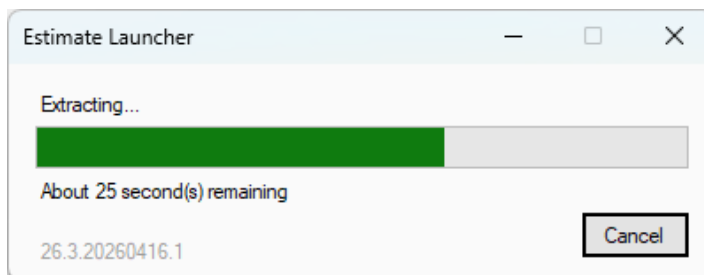
- In the Main Menu, select the root organization > **Estimate**.



2. A dialog box opens that shows the URL of your environment, click **Open Estimate Launcher** to launch the Estimate Client.



3. The Estimate Launcher downloads and starts the Estimate client. The first time the launcher runs, it takes additional time to download the client files. The client opens more quickly in later sessions.



Installation Directories

Estimate Launcher

Installer: EstimateLauncher.msi

Install directory: %LocalAppData%\InEight\EstimateLauncher

Download Directory: %LocalAppData%\InEight\ETagFileStore

Registry Key: \HKEY_CURRENT_USER\Software\InEight\Estimate Launcher

Estimate Client

Download Directory: %LocalAppData%\InEight\Clients\<TenantID>

Troubleshooting

Enable Installation Logging

If you are experiencing issues with installing the Estimate Launcher, logging can be enabled via a command line. Run the following command from a command prompt:

```
Msiexec /i "%USERPROFILE%\Downloads\EstimateLauncher.msi" /L*V  
"%LocalAppData%\temp\EstimateLauncher.log"
```

Enabling Verbose Logging

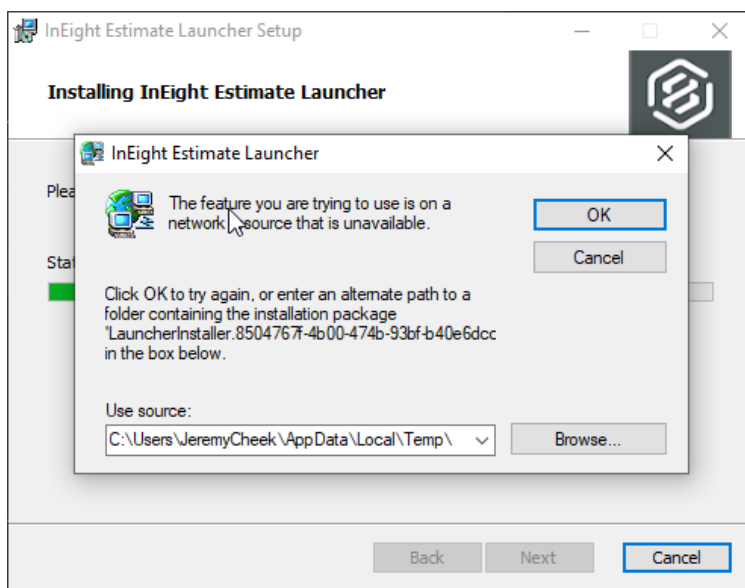
If you are experiencing issues with installing the Estimate Launcher, verbose logging can be enabled for the installer.

1. Update the Registry.
 - a) Navigate to HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\WindowsInstaller
-or-
HKCU\SOFTWARE\Microsoft\Windows\CurrentVersion\WindowsInstaller
 - b) Create a string value named "Logging".
 - c) Set the value to:
 - "verbose" – for detailed logging.
 - "verbose+" – for very detailed logging.
2. Restart the computer to apply the changes.
3. Run the installation.

The log files are generated in the user's temp directory (%LocalAppData%\temp).

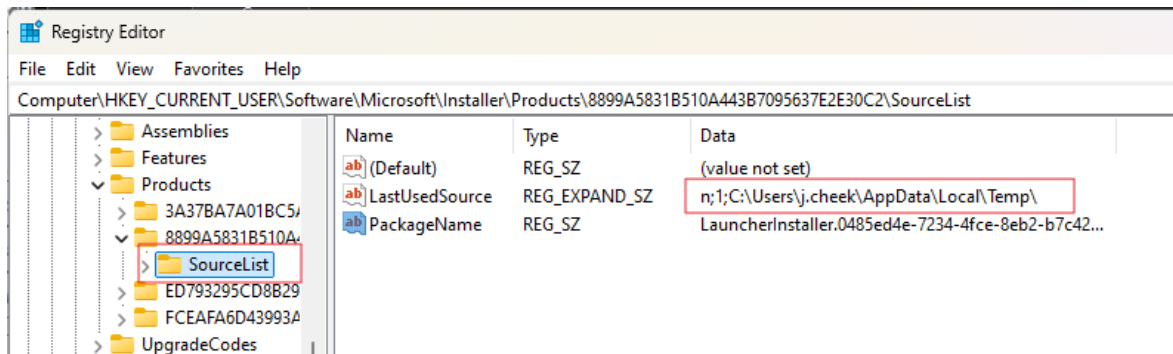
Launcher Fails to Upgrade

If the user gets the following error when attempting to upgrade the launcher:



The launcher is unable to find the source for its installation.

To correct the error, search the registry for *launcherinstaller* and delete the entire SourceList key that contains the LastUsedSource path entry:



The launcher should now upgrade correctly.

Client Logging

The Logging level for the Estimate client can be changed via the registry.

Registry key: HKEY_LOCAL_MACHINE\Software\InEight\Framework

- Create a String Value named "LogLevel"
- Set the value to 1 for "Debug" level logging

Debug = 1, Verbose = 8, Config = 64, Info = 512, Warning = 4096, Exception = 32768

Estimate client logging is set to "Config" level, by default.

Estimate client logs can be found here:

- %LocalAppData%\InEight\Clients\<TenantID>\Logs\<YEAR>

InEight Billings

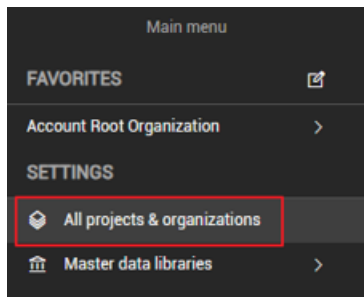
Installation Steps

The Billings Launcher can be installed and run without local admin permissions.

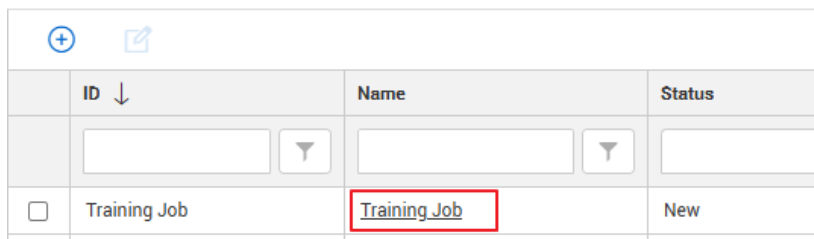
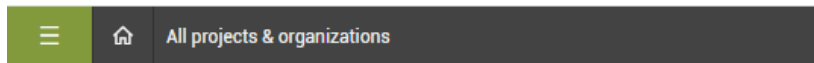
Download and install Billings Launcher

The Billings application is only available from within a Project.

1. From the Landing page, go to Main Menu > **All Projects & Organizations**.

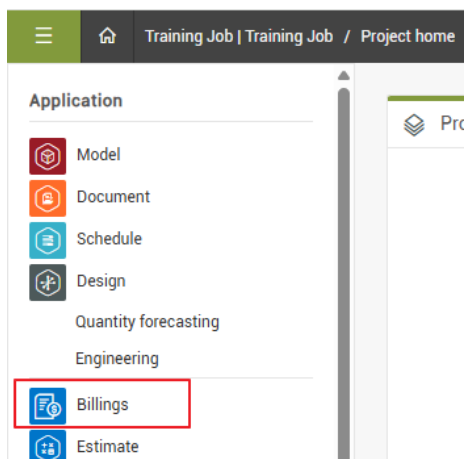


2. In the Project register, select a project link to open the project.

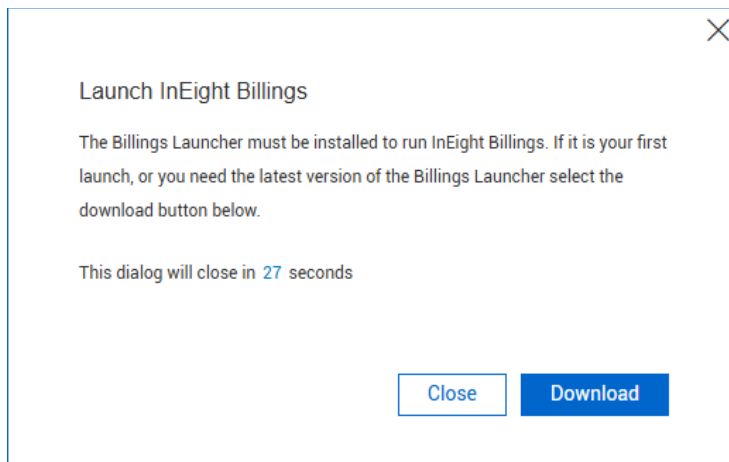


	ID ↓	Name	Status
☐	Training Job	<u>Training Job</u>	New

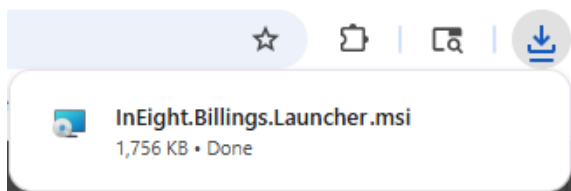
3. On the Project home page, select **Billings** from the list of applications.



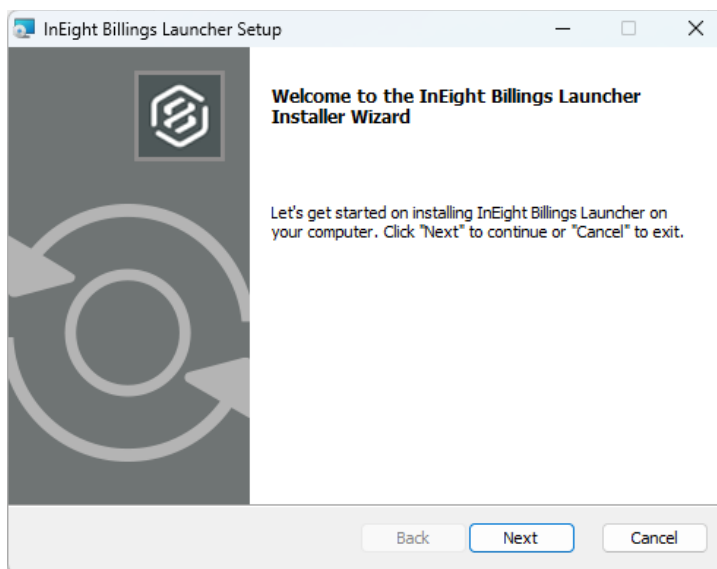
4. In the Launch InEight Billings dialog box, click the **Download** button.



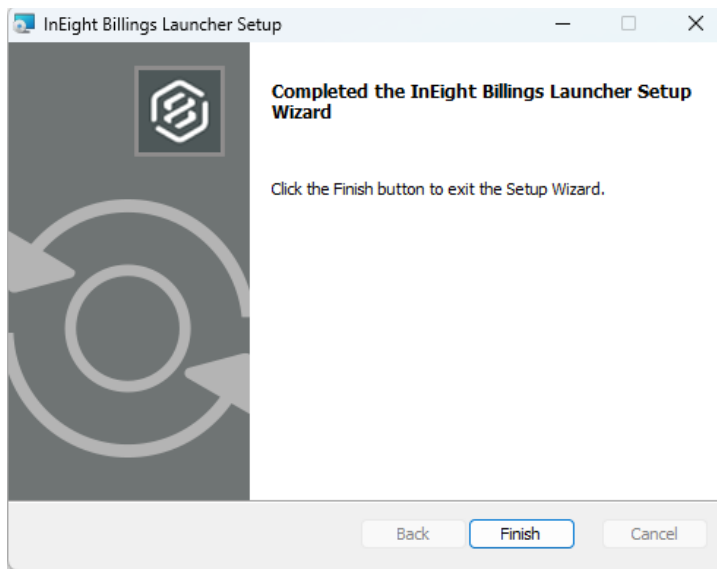
5. After the download is completed, select the **InEight.Billings.Launcher.msi** file to start the installation.



6. Click **Next**.



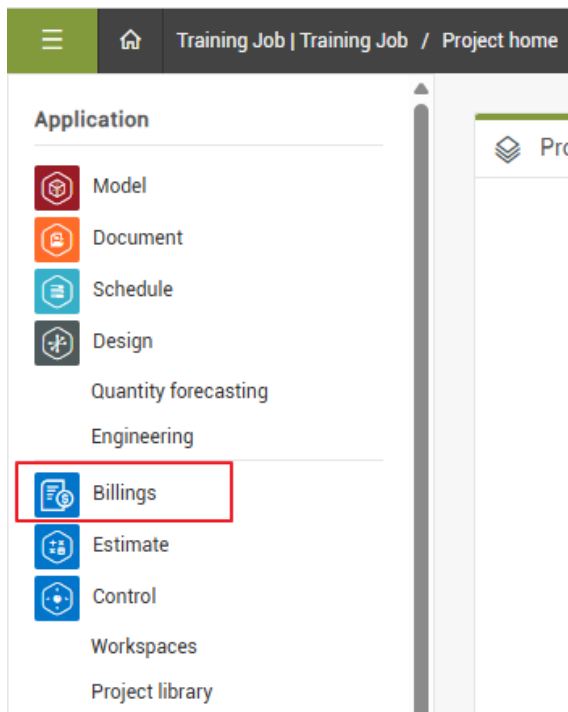
7. After the installation is completed, click **Finish**.



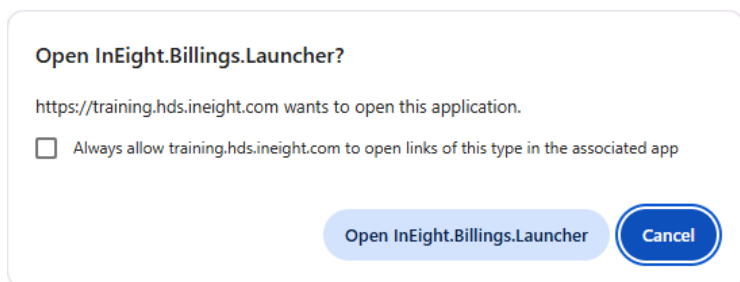
Launch the Billings Client

The Billings application is only available from within a Project.

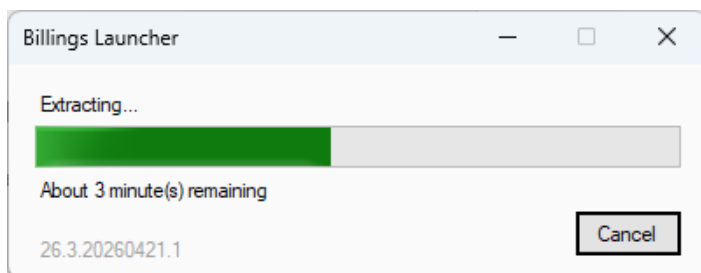
1. On the Project home page, select **Billings** from the list of applications.



2. A dialog box opens that shows the URL of your environment, click **Open InEight.Billings.Launcher** to launch the Billings Client



3. The Billings Launcher downloads and starts the Billings client.
The first time the launcher runs it takes additional time to download the client files. The client opens more quickly in later sessions.



Installation Directories

Billings Launcher

Installer: InEight.Billings.Launcher.msi

Install directory: %LocalAppData%\InEight\Billings Launcher

Download Directory: %ProgramData%\InEight\ETagFileStore

Registry Key: \HKEY_CURRENT_USER\Software\InEight\Billings Launcher

Billings Client

Download Directory: %LocalAppData%\InEight\Billings Clients\<URL_billingwebservices_>

Cache Directory: %LocalAppData%\InEight\Billings Clients\Cache\<Client ID>

Troubleshooting

Please contact InEight Support.

InEight Model

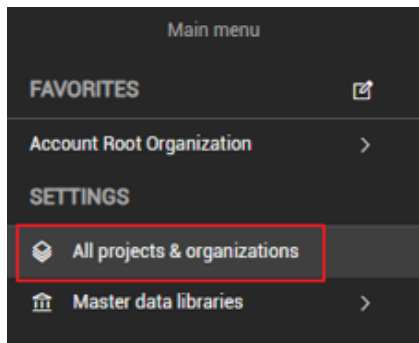
Installation Steps

The Model Launcher can be installed and run without local admin permissions.

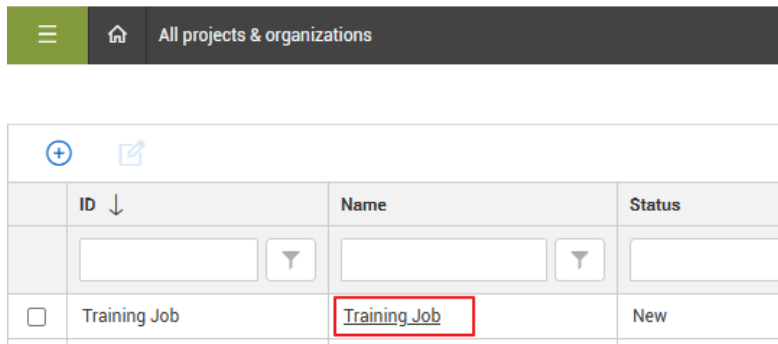
Download and install Model Launcher

The Model application is only available from within a Project.

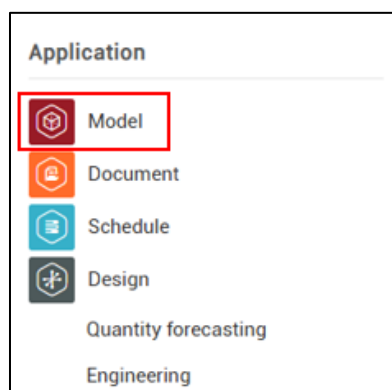
1. From the Landing page, go to Main Menu > **All Projects & Organizations**.



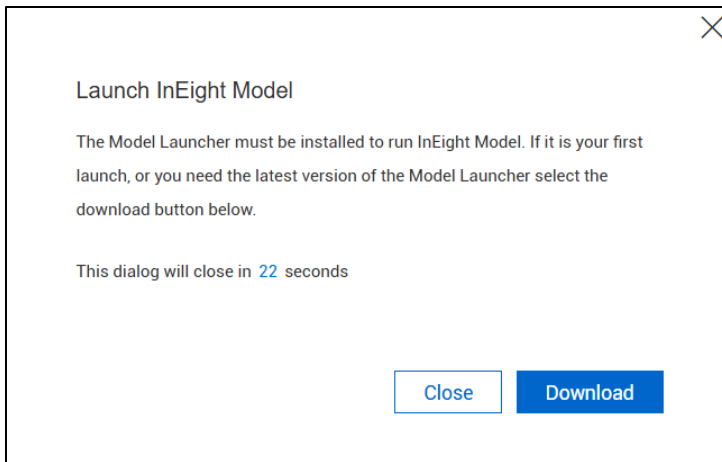
2. In the Project register, select a project link to open the project.



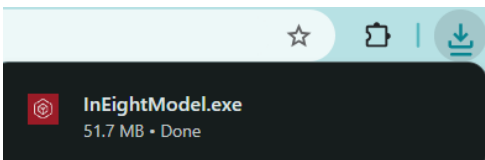
3. On the Project home page, click **Model** from the list of applications.



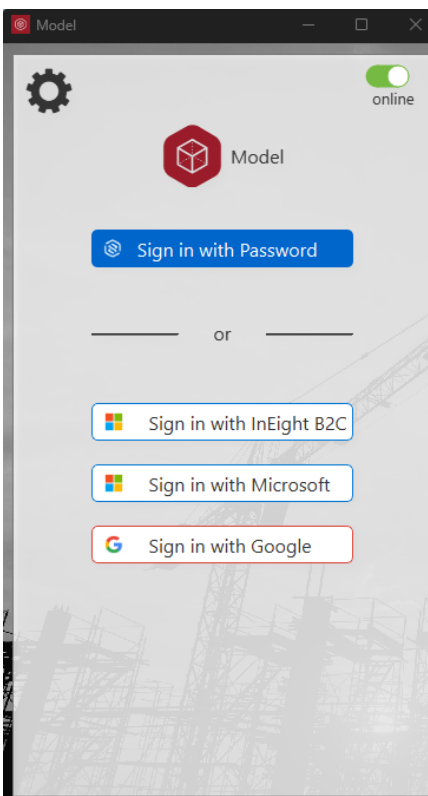
4. In the Launch InEight Model dialog, click the **Download** button.



5. After the download is completed, select the **InEightModel.exe** file to launch the installation.



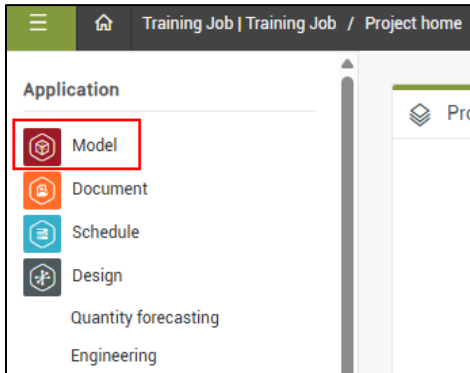
6. The Model Sign in dialog box opens after the installation has completed.



Launch the Model Client

The Model application is available from within the InEight cloud platform and from the desktop icon. Launching from within the InEight cloud platform is the recommended method.

1. On the Project home page, select **Model** from the list of applications.



2. Select one of the sign in options to log into the Model application.



Installation Directories

Model Client

Installer:	InEightModel.exe
Install directory:	%LocalAppData%\InEight\Model
Cache Directory:	%LocalAppData%\InEight\SSOLoginBrowserCache
Registry Key:	\HKEY_CURRENT_USER\Software\InEight\Model

Autodesk Plugin

Install directory:	%LocalAppData%\InEight\InEightAutodeskPluginsInstaller
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Troubleshooting

Please contact InEight Support.